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**From:** Chan, Janice [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=FB23DFF98C504045806180D27125167F-JCHAN]  
**Sent:** 10/29/2021 3:52:51 PM  
**To:** jaspell@aqmd.gov  
**Subject:** FW: Toxins detected in air, AQMD aware but inquiry in escalating complaint

Hi Jason,

Thanks for reaching out to me on Thursday. I tried calling you back a couple times, but got a busy signal. So I hope email works to touch base.

I have not received the permit. I think the address the complainant provided is either inaccurate, or I may be confused. If you can provide the permit with the conditions, that would be great.

I can also talk with you about any other details you may have related to the questions that I sent to Terrence.

Thank you,  
Janice

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Janice Chan  
Acting Manager, Air Section (ENF-2-1)  
Enforcement and Compliance Assurance Division  
U.S. Environmental Protection Agency, Region 9  
75 Hawthorne Street  
San Francisco, CA 94105  
P: 415-972-3308  
[Chan.Janice@epa.gov](mailto:Chan.Janice@epa.gov)

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**From:** Chan, Janice  
**Sent:** Tuesday, October 26, 2021 7:47 PM  
**To:** tmann@aqmd.gov  
**Subject:** FW: Toxins detected in air, AQMD aware but inquiry in escalating complaint

Hi Terrence,

EPA received the forwarded complaint about All American Asphalt.

The address provided by the complainant does not result in a location that I can find or match with All American Asphalt. However, I can see in the South Coast AQMD website that the AQMD has been addressing this issue for a while now.

Regarding the concern by the citizen regarding All American Asphalt working overtime and into the evening, I'd like to look at the facility's operating permit. Can you please the facility's permit? I couldn't find it in the AQMD website. So thank you in advance. I'd like to see the facility's permit conditions regarding emissions limits and hours of operation to see whether the complainant's claims about working into the evening may substantiate potential noncompliance.

If it would be helpful to have a discussion, I am available to talk about how the odor and emissions concerns are being handled. I can see from the history of the facility that the complaints and air monitoring have be complex and substantial.

Thank you,  
Janice

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Janice Chan  
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**From:** Miller, Amy <[Miller.Amy@epa.gov](mailto:Miller.Amy@epa.gov)>  
**Sent:** Tuesday, October 26, 2021 4:07 PM  
**To:** Kim Scott { **Ex. 6 Personal Privacy (PP)** }  
**Cc:** Trombadore, Claire <[Trombadore.Claire@epa.gov](mailto:Trombadore.Claire@epa.gov)>; Chan, Janice <[Chan.Janice@epa.gov](mailto:Chan.Janice@epa.gov)>  
**Subject:** RE: Toxins detected in air, AQMD aware but inquiry in escalating complaint

Dear Kim Scott,

Thank you for reaching out. With this email I am forwarding to our Assistant Director, Claire Trombadore, and Air Enforcement Supervisor, Janice Chan, to look into this issue. I am sorry to hear you and your neighbors are dealing with such terrible smells. Odors issues are in general very challenging issues for EPA if a facility is in compliance. That being said our team will look into this concern and talk to AQMD and get back with you.

Regards,

Amy C. Miller, Director  
Enforcement & Compliance Assurance Division  
U.S. Environmental Protection Agency, Region IX  
(415) 947-4198  
[miller.amy@epa.gov](mailto:miller.amy@epa.gov)

Preferred pronouns: she/her

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**From:** Kim Scott { **Ex. 6 Personal Privacy (PP)** }  
**Sent:** Tuesday, October 26, 2021 7:05 AM  
**To:** Miller, Amy <[Miller.Amy@epa.gov](mailto:Miller.Amy@epa.gov)>  
**Subject:** Toxins detected in air, AQMD aware but inquiry in escalating complaint

Good morning Ms. Miller,

My name is Kimberly Scott and I live in Irvine, CA.

I was wondering if you could help me on how to best escalate our community concerns about strong asphalt smell in the air emitting from an Asphalt company down the street.

We have put in hundreds of complains about strong Asphalt smells that are close to the new community Irvine built. Our community has been built for 5 years and unfortunately, we were not aware of a large Asphalt company that is up the hill from our neighborhood.

When we moved in we smelled a strong plume of asphalt. The city of Irvine and AQMD have responded to our complaints initially.

It seems the solution is for the Asphalt company to run at night to avoid the complaints but now the asphalt smell has intensified so much it wakes us up at night. The trucks also come down the hill in a caravan with the asphalt so it's clockwork when the asphalt smell comes.

The city of Irvine has encouraged us to report to the AQMD. I have been called by them in the past to substantiate my complaints or get more info.

Now, they have stopped returning any of our calls.

I was wondering how do we best escalate the concern about the asphalt smell? We are concerned the solution they have to work overtime in the evening may be out of compliance.

They have had issues with compliance in the past:

The company is called All American Asphalt :

[allamericanasphalt.com](http://allamericanasphalt.com)

100 Irvine Haul Rd  
Irvine, CA 92697  
United States

<http://www.aqmd.gov/home/news-events/community-investigations/air-sampling-initiative>

Party Appeal - All American Asphalt - CASE #2147-10 concerning the Crumb Rubber/Asphalt Blending System Permit SCAQMD granted to All American Asphalt on August 27, 2021 Proof of Service that All American Asphalt's council was served the Appeal petition 10/12/21 to Manatt, Phelps & Phillips, LLP 695 Town Court Center Drive, 14th floor Costa Mesa 92626

Title V Facility Permitting - Based on All American Asphalts' emissions through the South Coast AQMD's Annual Emissions Reporting program, the reported emissions in 2018 and 2019 exceeded thresholds qualifying AAA as a Title V facility.

Thank you for reading my long email-I am so thankful and appreciative of your time.

Take Care,

Kimberly Scott

Ex. 6 Personal Privacy (PP)

Sent from my iPhone